



Mr. Timothy I. Panzica
Panzica Construction Company
735 Beta Drive
Mayfield Village, OH 44143

Dear Tim:

I would like to take this opportunity to express to you and your entire organization how impressed Hiram College continues to be with the services you are providing for the construction of our Sports, Fitness & Recreation Center. Your commitment to excellence and stellar services convinced us to hire Panzica Construction Company in the first place. You certainly demonstrated your ability to deliver on your commitment on our project which is almost complete. We are amazed that you were able to deliver the project four months ahead of schedule. We look forward to working with you in the future and would certainly recommend your construction management services to other organizations.

From day one your team exhibited the highest caliber of professionalism and attention to detail. Your project manager was always available to answer questions and deal with any situations that arose. Furthermore, your monthly status reports, updated change logs and seamless communication were extremely helpful in keeping our team fully informed about all aspects of the project.

On behalf of Hiram College, I would like to congratulate and thank you for helping us achieve excellence with our new Sports Center.

Very truly yours,

Thomas V. Chema
President

OFFICE OF THE PRESIDENT
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