

THE CLEVELAND ORCHESTRA

CHRISTOPH VON DOHNÁNYI
MUSIC DIRECTOR

Mr. Nancy Panzica
Panzica Construction Company
735 Beta Drive
Mayfield Village, Ohio 44143

Dear Nancy:

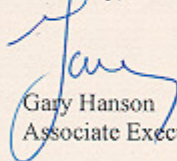
I would like to take this opportunity to express to you and your entire organization how impressed the Musical Arts Association was with the services you provided for the renovation and new construction at Severance Hall. The full range of your skills was on display as this project encompassed a myriad of construction types. Further, when an unexpected pre-existing design condition was encountered, your team was up to the task of providing prompt remediation.

Furthermore, your attention to numerous details was most impressive indeed. Dealing with the sensitive and exacting requirements of the acoustics for this facility was executed flawlessly. In fact, nothing seemed to deter Panzica Construction Company from fulfilling its promise of providing a quality facility, on time, and within budget.

As a result, The Cleveland Orchestra was able to perform as scheduled at the Grand Opening this past Saturday, January 8. The part you played in this prestigious project will be on display for many years to come. Certainly, you have earned your excellent reputation as professionals in the construction industry.

Our congratulations!

Sincerely,



Gary Hanson
Associate Executive Director

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