



# City of Westlake

27216 HILLIARD BOULEVARD • WESTLAKE, OHIO 44145 • (216) 871-3300

Dennis M. Clough, Mayor

Mr. Timothy Panzica  
Panzica Construction Company  
735 Beta Drive  
Mayfield Village, Ohio 44143

Re: Westlake Recreation Center

Dear Tim:

Recently I was reminded again of the successful role your firm had in the completion of the Westlake Recreation Center and Park. Although our facility has been in use for a couple of years, I was most pleased at how your firm has responded to warranty items that some firms would probably claim are outside the usual and customary timeframe of one year.

I recognize that Panzica Construction Company satisfactorily completed items very recently at their own cost because other vendors either shirked their responsibility or were no longer in business. Panzica's philosophy of fixing something at their own cost regardless of responsibility is most refreshing indeed in this day and age.

In fact, as I reminisce about shouldering one's responsibility, certainly your firm had their fair share of this during actual construction. Despite the default and resulting financial disaster of the structural steel subcontractor, Panzica Construction Company was still able to complete our project on time. I recognize the tremendous financial hit that you absorbed but it is a real tribute to your firm to be able to "pick up the pieces," so to speak, by assigning the work to another contractor and maintaining the overall schedule without additional monies or claims requested of the City of Westlake.

In closing, although the project was certainly challenging, to say the least, your firm should be most proud that you participated in its successful completion. We would not hesitate to enthusiastically recommend Panzica Construction Company to anyone considering construction services.

Sincerely,

A handwritten signature in green ink that reads "R. Kelly".

Robert P. Kelly, P.E.  
Director of Engineering